

UPPER SIXTH LEAVERS' SURVEY (June 2009) - SUMMARY OF RESULTS

Mr D G Jones (July 2009)

Question number	Questions	2009 results									Comparisons				
	You have been satisfied overall with:	Total responses	Strongly agree		Agree		Disagree		Strongly disagree		Average 2006	Average 2007	Average 2008	Average 2009	Diff. 08 to 09
1	your lessons and learning activities	638	203	32%	419	66%	15	2%	1	0%	1.2	1.3	1.3	1.3	-0.1
2	help provided by the study skills centre	192	56	29%	103	54%	25	13%	8	4%	0.5	0.5	0.8	0.9	0.2
3	tutorial support and guidance	624	217	35%	355	57%	47	8%	5	1%	0.9	1.0	1.1	1.2	0.1
4	higher education and careers guidance	622	144	23%	380	61%	89	14%	9	1%	0.4	0.8	0.9	0.9	0.0
5	arrangements for Educational Maintenance Allowances and learner support funds	168	54	32%	81	48%	28	17%	5	3%	0.6	1.0	1.1	0.9	-0.2
6	enrichment and extra-curricular activities	629	173	28%	344	55%	95	15%	17	3%	0.8	0.9	0.9	0.9	0.0
7	the College's facilities, including accommodation	604	187	31%	382	63%	30	5%	5	1%	1.0	1.2	1.2	1.2	0.0
8	the cleanliness of the College site	631	279	44%	334	53%	16	3%	2	0%	1.2	1.4	1.4	1.4	0.0
9	the student planner	626	153	24%	392	63%	68	11%	13	2%	0.9	1.0	1.0	1.0	0.0
10	College electronic communications (daily bulletin and e-mail)	628	280	45%	269	43%	68	11%	11	2%	0.9	1.1	1.3	1.2	-0.1
11	arrangements for public examinations	621	236	38%	352	57%	29	5%	4	1%	1.2	1.3	1.4	1.3	-0.1
12	the College's approach to equality and diversity	618	212	34%	365	59%	33	5%	8	1%	n/a	1.1	1.2	1.2	0.0
13	the College's response to any concerns or complaints which you have raised	213	37	17%	119	56%	46	22%	11	5%	n/a	n/a	n/a	0.6	n/a
14	You would recommend the College to a prospective student	619	354	57%	237	38%	22	4%	6	1%	1.4	1.3	1.5	1.5	0.0
All	College overall 2009	7433	2585	35%	4132	56%	611	8%	105	1%	0.8	0.9	1.0	1.1	0.1
All	College overall 2008	7378	2473	34%	3892	53%	673	9%	340	5%					
All	College overall 2007	8572	2659	31%	4527	53%	898	10%	488	6%					
All	College overall 2006	7857	1977	25%	4226	54%	1156	15%	498	6%					

Summary of action points arising from the upper sixth leavers' survey June 2009

We are grateful to the participants of this survey for their contributions, in response to which the College is taking the following action:

- plans to refurbish the Basement into a more attractive student social area with improved catering are reaching an advanced stage, with implementation expected by August 2010
- also by August 2010, the College expects to complete a substantial installation of on-site cycle storage
- the challenge of matching learning experiences to individual needs, a theme mentioned by a small number of students, is fully recognised by the College and remains under active consideration and development
- as the College is unsure why two students thought there was a lack of guidance for those seeking employment, the College will look in more detail at this matter with a focus group of interested students
- about fifty students indicated that they remained dissatisfied with the College's response to their reported concern, but none explained why; so, for this question in next year's survey we intend to ask such students to clarify the nature of their dissatisfaction.

Corresponding actions have been prompted by earlier instances of this and other College surveys. A significant recent example is that the level of dissatisfaction expressed by students in earlier surveys about Key Skills courses (which had been compulsory in Year 12 and Year 13) was a significant factor in the discontinuation of these courses from 2009, in favour of the new Academic Research Course (which continues to be developed, building on students' views).

Mr D Jones (23/09/09)